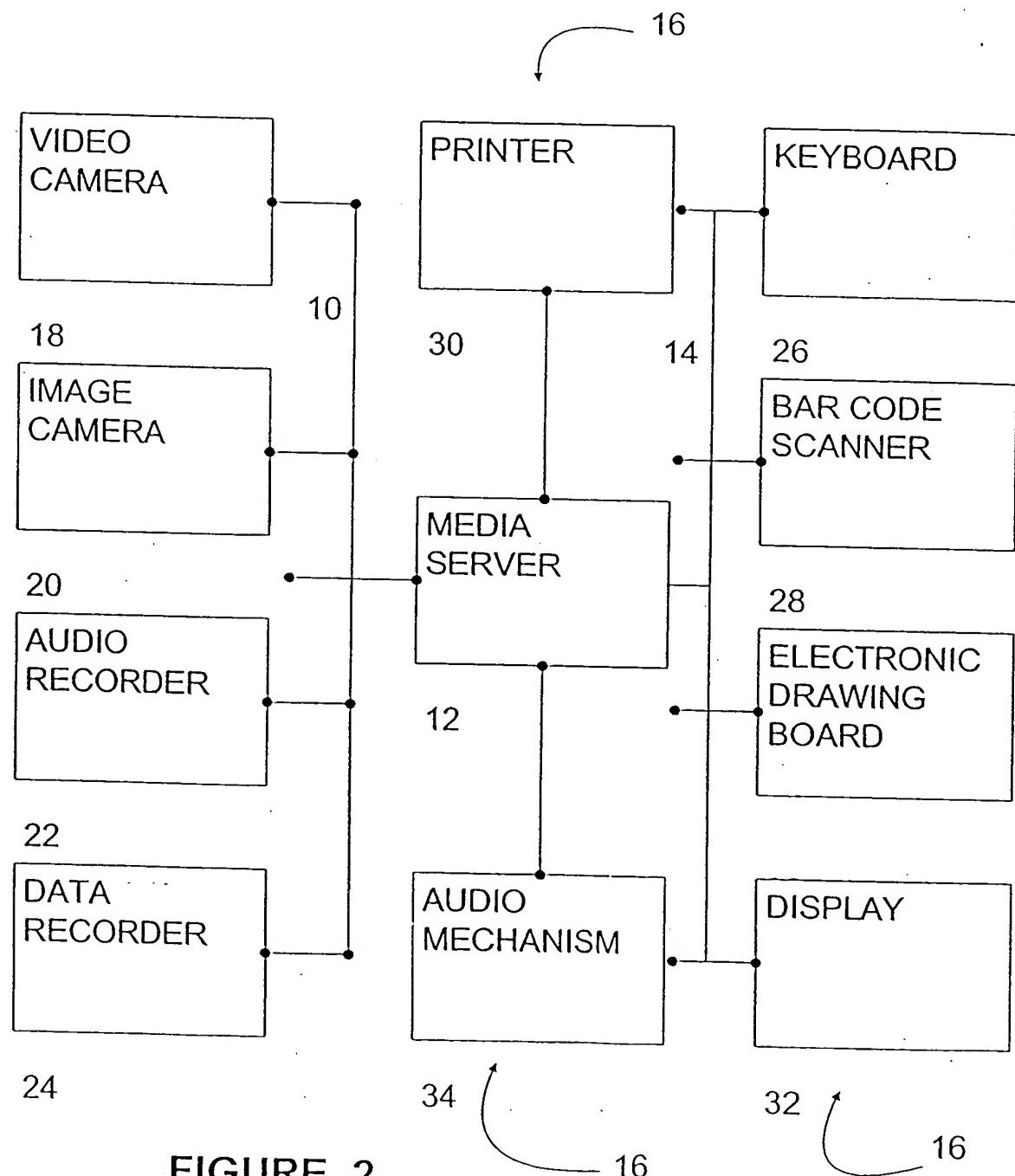


FIGURE 1



## FIGURE 2

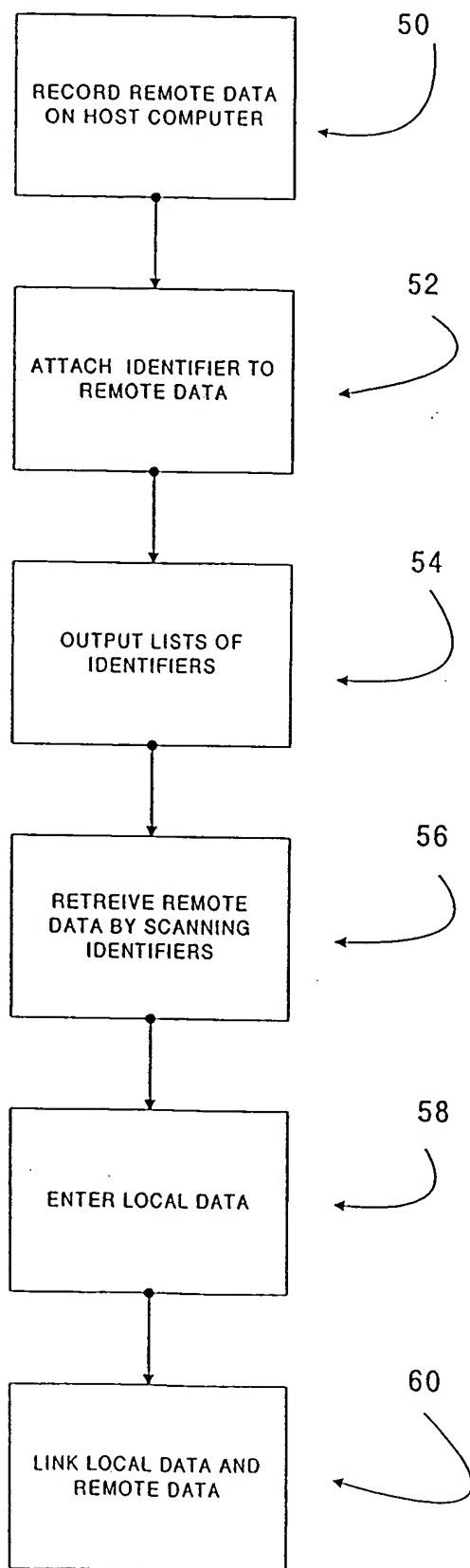


FIGURE 3

2000261-310204

TOP SECRET//ECONOMIC

46	42	44
	TITLE,	DESCRIPTION

FIGURE 4

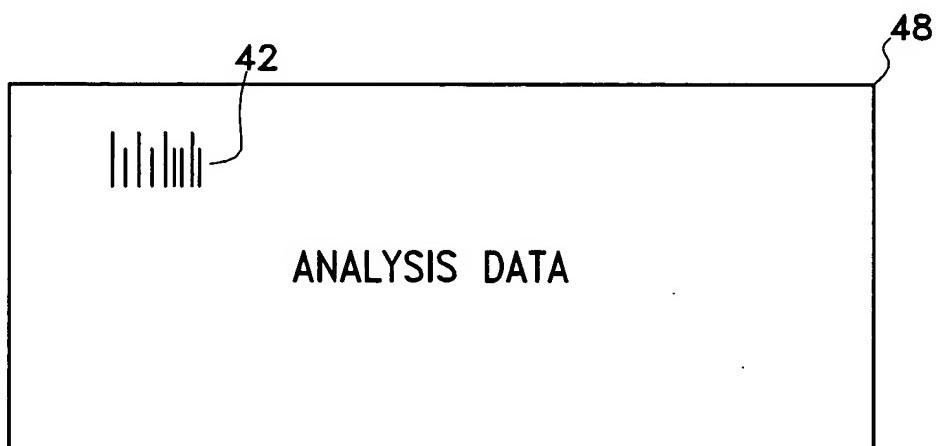


FIGURE 5

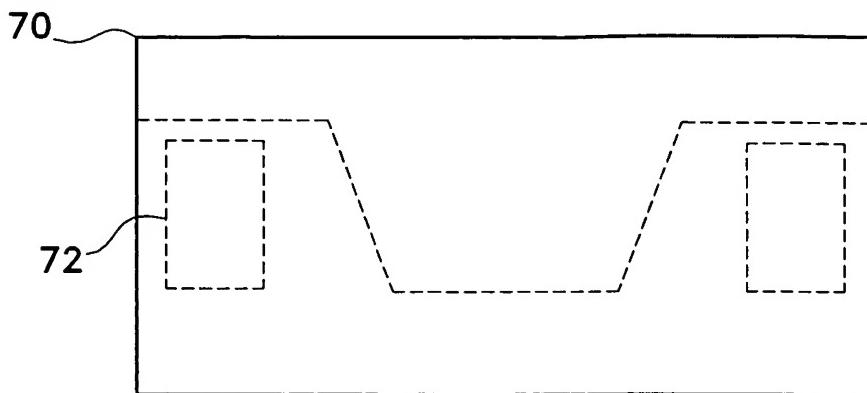


FIGURE 6

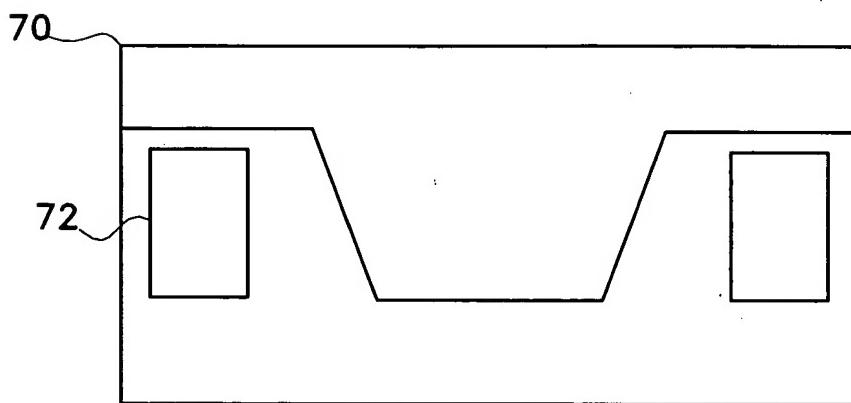


FIGURE 7

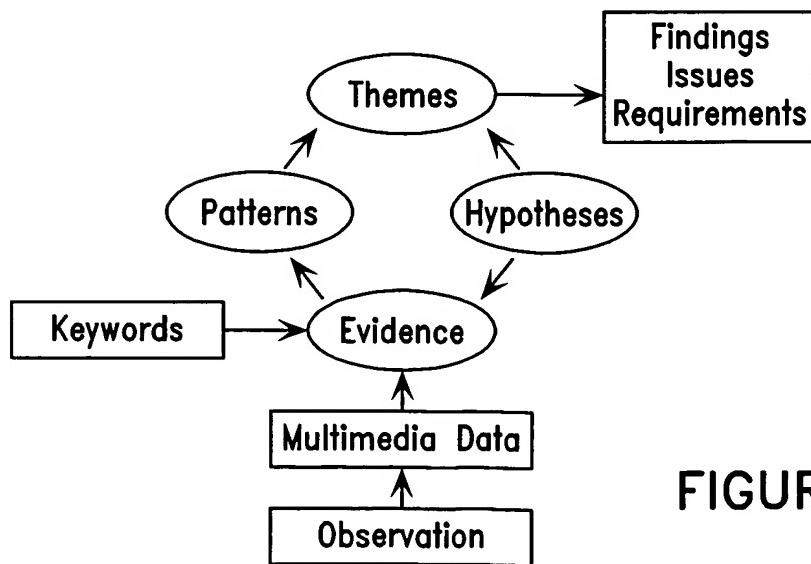


FIGURE 8

Themes

Contribution to  
Knowledge  
System

Findings, Issues, Requirements

Issue: People will share knowledge  
if they know who is using it.  
Requirement: Feedback mechanisms  
are needed to enhance sharing.

Patterns

People spend large  
amounts of time sharing  
knowledge via email  
and phone.

Hypotheses

People have no time to  
contribute to knowledge  
repositories.

Evidence

Joe Smith: "I don't have any time to contribute."  
Joe Smith: "I spend about 8 hrs/wk helping others."

## FIGURE 9

Interaction Objects

Linked Sticky Notes  
Linked Data Reports  
Electronic Whiteboard Images

Interaction Devices

Command Slate  
Wireless Mouse  
Wireless Keyboard  
Barcode Scanner

Displays

3 Monitor Display  
Trackable Walls  
Electronic Whiteboard  
Layered Whiteboards

Equipment

9 Gig. Video Server  
Hi-8 Player  
Barcode Printer

## FIGURE 10

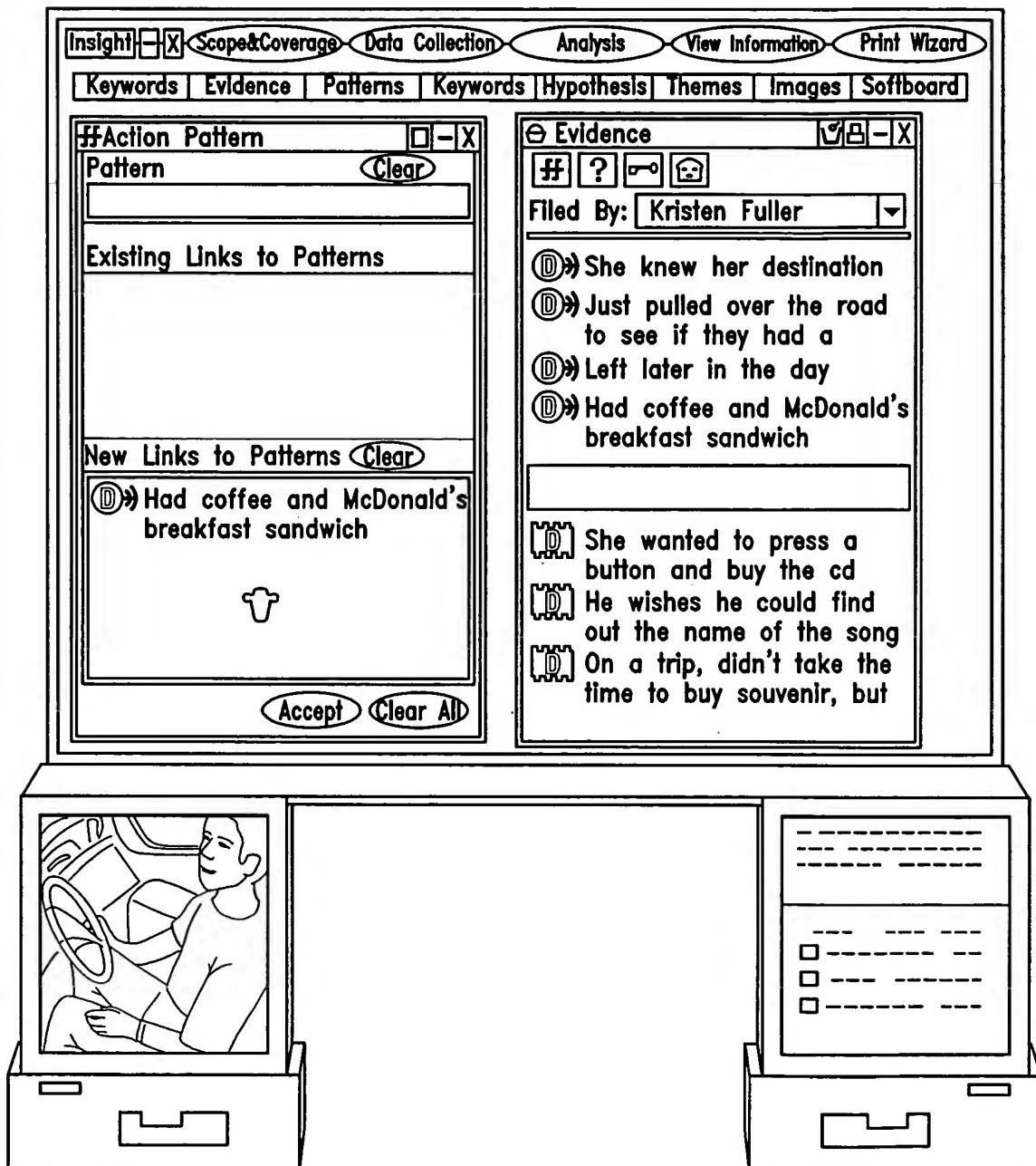


FIGURE 11

<input checked="" type="checkbox"/> Insight	<input type="checkbox"/> Scope&Coverage	<input type="checkbox"/> Data Collection	<input type="checkbox"/> Analysis	<input type="checkbox"/> View Information	<input type="checkbox"/> Print Wizard														
<table border="1"> <tr> <td><input type="checkbox"/> Evidence</td> <td><input type="checkbox"/> -X</td> </tr> <tr> <td><input type="checkbox"/> Pattern</td> <td><input type="checkbox"/> ?</td> </tr> <tr> <td colspan="2">Filed By: Kristen Fuller ►</td> </tr> <tr> <td colspan="2"> <ul style="list-style-type: none"> <li><input type="checkbox"/> She knew her destination</li> <li><input type="checkbox"/> Just pulled over the road to see if they had a</li> <li><input type="checkbox"/> Left later in the day because she was worried</li> <li><input type="checkbox"/> Had coffee and McDonald's breakfast sandwich</li> </ul> </td> </tr> <tr> <td colspan="2"> <ul style="list-style-type: none"> <li><input type="checkbox"/> She wanted to press a button and buy the cd</li> <li><input type="checkbox"/> He wishes he could find out the name of the song</li> <li><input type="checkbox"/> On a trip, didn't take the time to buy souvenir, but</li> </ul> </td> </tr> </table>						<input type="checkbox"/> Evidence	<input type="checkbox"/> -X	<input type="checkbox"/> Pattern	<input type="checkbox"/> ?	Filed By: Kristen Fuller ►		<ul style="list-style-type: none"> <li><input type="checkbox"/> She knew her destination</li> <li><input type="checkbox"/> Just pulled over the road to see if they had a</li> <li><input type="checkbox"/> Left later in the day because she was worried</li> <li><input type="checkbox"/> Had coffee and McDonald's breakfast sandwich</li> </ul>		<ul style="list-style-type: none"> <li><input type="checkbox"/> She wanted to press a button and buy the cd</li> <li><input type="checkbox"/> He wishes he could find out the name of the song</li> <li><input type="checkbox"/> On a trip, didn't take the time to buy souvenir, but</li> </ul>					
<input type="checkbox"/> Evidence	<input type="checkbox"/> -X																		
<input type="checkbox"/> Pattern	<input type="checkbox"/> ?																		
Filed By: Kristen Fuller ►																			
<ul style="list-style-type: none"> <li><input type="checkbox"/> She knew her destination</li> <li><input type="checkbox"/> Just pulled over the road to see if they had a</li> <li><input type="checkbox"/> Left later in the day because she was worried</li> <li><input type="checkbox"/> Had coffee and McDonald's breakfast sandwich</li> </ul>																			
<ul style="list-style-type: none"> <li><input type="checkbox"/> She wanted to press a button and buy the cd</li> <li><input type="checkbox"/> He wishes he could find out the name of the song</li> <li><input type="checkbox"/> On a trip, didn't take the time to buy souvenir, but</li> </ul>																			
<table border="1"> <tr> <td><input type="checkbox"/> Action Pattern</td> <td><input type="checkbox"/> -X</td> </tr> <tr> <td colspan="2"><input type="checkbox"/> Pattern</td> </tr> <tr> <td colspan="2"><input type="checkbox"/> Existing Links to Patterns</td> </tr> <tr> <td colspan="2"> <table border="1"> <tr> <td><input type="checkbox"/> New Links to Patterns</td> <td><input type="checkbox"/> Clear</td> </tr> <tr> <td colspan="2"> <input type="checkbox"/> Had coffee and McDonald's breakfast sandwich           </td> </tr> </table> </td> </tr> <tr> <td colspan="2"> <input type="checkbox"/> Accept    <input type="checkbox"/> Clear All         </td> </tr> </table>						<input type="checkbox"/> Action Pattern	<input type="checkbox"/> -X	<input type="checkbox"/> Pattern		<input type="checkbox"/> Existing Links to Patterns		<table border="1"> <tr> <td><input type="checkbox"/> New Links to Patterns</td> <td><input type="checkbox"/> Clear</td> </tr> <tr> <td colspan="2"> <input type="checkbox"/> Had coffee and McDonald's breakfast sandwich           </td> </tr> </table>		<input type="checkbox"/> New Links to Patterns	<input type="checkbox"/> Clear	<input type="checkbox"/> Had coffee and McDonald's breakfast sandwich		<input type="checkbox"/> Accept <input type="checkbox"/> Clear All	
<input type="checkbox"/> Action Pattern	<input type="checkbox"/> -X																		
<input type="checkbox"/> Pattern																			
<input type="checkbox"/> Existing Links to Patterns																			
<table border="1"> <tr> <td><input type="checkbox"/> New Links to Patterns</td> <td><input type="checkbox"/> Clear</td> </tr> <tr> <td colspan="2"> <input type="checkbox"/> Had coffee and McDonald's breakfast sandwich           </td> </tr> </table>		<input type="checkbox"/> New Links to Patterns	<input type="checkbox"/> Clear	<input type="checkbox"/> Had coffee and McDonald's breakfast sandwich															
<input type="checkbox"/> New Links to Patterns	<input type="checkbox"/> Clear																		
<input type="checkbox"/> Had coffee and McDonald's breakfast sandwich																			
<input type="checkbox"/> Accept <input type="checkbox"/> Clear All																			

FIGURE 12

ff Pattern

-|X

**Impulse purchases while in the car are not being taken advantage of**

Links to...

- (D) Left later in the day because she was worried about
- (D) Had coffee and McDonald's breakfast sandwich
- (D) She wanted to press a button and buy the cd from th
- (D) He wishes he could find out the name of a song on t
- (D) On a trip, didn't take the time to buy souvenir, but w

**FIGURE 13**

FIGURE 14



FIGURE 14